



# Village of Apple Creek

Dear Apple Creek Water Customer,

Normally in the spring and fall, we flush water lines using fire hydrants, which is an important preventive maintenance activity. Although it may appear to waste water, the process is part of a routine maintenance program necessary to maintain the integrity of the water system and allows us to ensure the hydrants are in proper working order. Hydrants that are found inoperable are tagged and scheduled for repair. As a result of the line flushing process, residents in the immediate vicinity of the work may experience temporary discoloration of their water. This discoloration consists primarily of harmless silt/minerals and air and does not affect the safety of the water. If you experience discoloration in your water after crews have been flushing in your area, flush the pipes in your home by running COLD water from your bathtub faucet vigorously for a few minutes. The same philosophy of water line and hydrant preventive maintenance is one that you should use in your own home to ensure the quality of water inside your home. Your home's water heater should be drained and flushed periodically according to manufacturers' recommendations, to keep it working effectively and efficiently.

## **HINTS DURING HYDRANT FLUSHING**

1. There may be a temporary drop in water pressure at this time.
2. Water may become cloudy or discolored. Run your bathtub if you experience discolored water. Do NOT use hot water until water has cleared up. Discolored water is not harmful and will usually clear up in a few minutes. In some cases, it may take up to one hour.
3. Fill a bottle with water and store it in the refrigerator to use for drinking or cooking.
4. Do not wash white laundry during this period.
5. Flush hot water tanks after the water clears.
6. Please call us at (330)698-5462 if you continue to experience discolored water after flushing has been completed.

**THANK YOU!**